

COMMUNITY CARE Credit Union is committed to respecting your privacy. We've structured our website so that, in general, you can visit **COMMUNITY CARE** Credit Union on the Web without identifying yourself or revealing any personal information. Once you choose to provide us personally identifiable information (any information by which you can be identified), you can be assured that it will only be used to support your customer relationship with **COMMUNITY CARE** Credit Union. This statement regarding the privacy of the personally identifiable information you provide online covers five main areas:

Awareness, Choice, Accuracy & Access, Security, and Oversight

Awareness

COMMUNITY CARE Credit Union provides this Online Privacy Statement to make you aware of our privacy policy and practices and of the choices you can make about the way your information is collected and used. To make this notice easy to find, we make it available on our homepage and from the bottom of every **COMMUNITY CARE** Credit Union.com web page. What we collect On some **COMMUNITY CARE** Credit Union web sites, you can order products or services, make requests, and register to receive materials. The types of personal information collected at these pages are name, contact and billing information, transaction, and credit card information. In order to tailor our subsequent communications to you and continuously improve our products and services, we may also ask you to voluntarily provide us with information regarding your personal or professional interests, demographics, experience with our products, and contact preferences.

How we use it

COMMUNITY CARE Credit Union uses your information to better understand your needs and provide you with better service. Specifically, we use your information to help you complete a transaction, to communicate back to you, to update you on service and benefits, and to personalize our web sites for you. Credit card numbers are used only for payment processing and are not retained for other purposes. From time to time, we may also use your information to contact you for market research or to provide you with marketing information we think would be of particular interest. At a minimum, we will always give you the opportunity to opt out of receiving such direct marketing or market research contact. We will also follow local requirements, such as allowing you to opt in before receiving unsolicited contact, where applicable. Data collected online may also be combined with information you provide when you register your ownership of **COMMUNITY CARE** Credit Union products.

Who we share it with

COMMUNITY CARE Credit Union will not sell, rent, or lease your personally identifiable information to others. Unless we have your permission or are required by law, we will only share the personal data you provide online with other **COMMUNITY CARE** Credit Union entities and/or business partners who are acting on our behalf for the uses described above. Such

COMMUNITY CARE Credit Union entities and/or business partners, are governed by our privacy policies with respect to the use of this data and are bound by the appropriate confidentiality agreements.

Choice

COMMUNITY CARE Credit Union will not use or share the personally identifiable information provided to us online in ways unrelated to the ones described above without first letting you know and offering you a choice. As previously stated, we will also provide you the opportunity to let us know if you do not wish to receive unsolicited direct marketing materials from us and we will do everything we can to honor such requests.

Calculators

Calculators are used as a guide only.

Accuracy & Access

COMMUNITY CARE Credit Union strives to keep your personally identifiable information accurate. We will provide you with access to your information, including making every effort to provide you with online access to your registration data so that you may view, update or correct your information at the **COMMUNITY CARE** Credit Union site where it was submitted. To protect your privacy and security, we will also take reasonable steps to verify your identity before granting you access or enabling you to make corrections. To access your individually identifiable information, return to the web page where you originally entered it and follow the instructions on that web page.

Certain areas of **COMMUNITY CARE** Credit Union's websites may limit access to specific individuals, who do so through providing personally identifiable information. Links to third party web sites on the site are provided solely as a convenience to you. If you use these links, you will leave this site. **COMMUNITY CARE** Credit Union has not reviewed all of these third party sites and does not control and is not responsible for any of these sites, their content or their Privacy Policy. Thus, **COMMUNITY CARE** Credit Union does not endorse or make any representations about them, or any information, software or other products or materials found there, or any results that may be obtained from using them.

If you decide to access any of the third party sites linked to this site, you do this entirely at your own risk. Security **COMMUNITY CARE** Credit Union is committed to ensuring the security of your information. To prevent unauthorized access or disclosure, maintain data accuracy, and ensure the appropriate use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online. We use encryption when collecting or transferring sensitive data such as credit card information.

Oversight

If you have comments or questions about our privacy policy, please send them to this email address: info@communitycarecu.org .